



KORESPORT CORPORATION REFUND POLICY

-If a request for a refund is made prior to the start of any program, camp, clinic, small group, private lesson, etc. KoreSport Corporation will not issue a credit or refund or transfer for this request. No refunds or credits or transfers will be given once payment is made.

-If a request for a refund is made once any program, camp, clinic, small group, private lesson, etc. begins, KoreSport Corporation will not issue a credit or refund or transfer for this request. No refunds or credits or transfers will be given once the session begins.

-KoreSport Corporation does not offer schedule changes or makeups, issue credits or refunds or transfers for any missed programs, camps, clinics, small groups, private lessons, etc.

-If a multi-session package is purchased for any KoreSport Corporation program, camp, clinic, small group, private lesson, etc., once the package is purchased and the schedule is confirmed, any missed sessions or changes made to the schedule will be the client's responsibility and the client will be charged for the missed session(s). KoreSport Corporation does not offer schedule changes or makeups, issue credits or refunds or transfers once the multi-session package begins. All schedule changes must be finalized before the first session begins.

-If the start of any program, camp, clinic, small group, private lesson, etc. is delayed, or a session needs to be canceled due to a government mandate or rink mandate, KoreSport Corporation will offer makeup sessions for the canceled dates. If KoreSport Corporation is unable to offer a makeup date for the canceled sessions, a credit will be issued. This credit can be used towards any future KoreSport Corporation program, camp, clinic, small group, private lesson, etc. within 90 days. Please note, any credits that need to be issued due to a canceled session will be issued at the end of the program, camp, clinic, small group, private lesson, etc.